

Warranty Overview

Plain-English guide - final terms are project and system specific

Surface warranty

Covers eligible premature wear, UV degradation, coating or fibre defects where the selected system, use case and maintenance regime match the written warranty terms.

Workmanship warranty

Covers eligible installation workmanship items including seams, fixing, base preparation interfaces, bonding and finish quality as defined in the project handover pack.

Buyer responsibilities

Use the surface for its intended sport or load, follow the maintenance schedule, keep maintenance evidence, prevent unapproved third-party repairs and report issues promptly.

Documentation

Quote, selected system, warranty schedule, maintenance schedule and handover checklist should be stored together for asset management and future claims.